

# HOMES NORTH RESIDENTIAL ENGAGEMENT GROUPS

## RESIDENT ENGAGEMENT GROUPS

At Homes North, we want our residents to feel happy, connected, safe and included and there are a number of ways to do this. One is through resident groups where residents can contribute to their communities or become involved in a range of activities.

The Resident Engagement Groups are an opportunity for residents to influence and guide the way in which services are delivered to all our residents.

They are co-ordinated by our Resident Engagement Officers (REOs).

## WHO CAN JOIN A RESIDENT ENGAGEMENT GROUP?

The Resident Engagement Group is open to all Homes North residents during their time with us.

## WHAT DO THE RESIDENT ENGAGEMENT GROUPS DO?

The role of the groups are to:

- be a place for resident members to raise broad issues in relation to housing policy,

“*REO's are a face of Homes North that bring with them a personal and caring touch that doesn't always involve business.*”

– Homes North resident

- operations and service delivery
- develop opportunities and activities for residents
- organise social or other activities for the benefit of Homes North residents
- encourage residents to become more involved in their communities
- share information about projects and learn from other residents, and
- report on the business of the Resident Engagement Group in the tenant newsletter and through other relevant communication channels to Homes North residents.

## WHAT ACTIVITIES DO THE GROUPS ORGANISE?

Coordinated activities have been restricted due to COVID-19. In recent months, regulations around gatherings have relaxed and we are able to offer groups activities again. We have listed a number of activities below. If you would like to suggest an activity please contact the REO in your area.

- Community gardens
- Neighbourhood meetings
- Knitting circles
- Arts and craft days
- Cooking classes
- Employment pathway courses
- Reconciliation Week and NAIDOC Week activities
- Christmas celebrations

## YOUR VOICE IS IMPORTANT TO US

By getting involved with one of our Resident Engagement Groups you have the opportunity to regularly meet with other tenants to plan tenant activities, discuss various topics and provide important feedback to us.

## HOW CAN I JOIN A RESIDENT ENGAGEMENT GROUP?

To find out more about Homes North's Resident Engagement Group activities and to get involved please contact our Resident Engagement Officers.

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