

Residents Engagement Group Factsheet



Residents Engagement Group

At Homes North we believe that people's lives are enriched and communities thrive when they are given opportunities to engage in activities and conversations with others. We aim to build a caring community with happy residents and neighbourhoods where people feel connected, safe and included.

The Residents Engagement Group is a way for residents of Homes North to become involved in the activities of the organisation and their local community. It is also an opportunity to influence and guide the way in which services are delivered to our residents.

The groups are co-ordinated by our Tenant Participation Officers, or TPO's.

What does the Residents Engagement Group do?

The group's role is to:

- act as a place for members to raise broad issues in relation to housing policy, operations and service delivery
- develop involvement opportunities and structures for residents to be more involved
- organise social or other activities for the benefit of Homes North residents
- help break down the isolation felt by individual residents
- share information about projects and learn from other residents

- report on the business of the Residents Engagement Group in the tenant newsletter and through other relevant communication channels to Homes North residents

Who can join a Residents Engagement Group?

Membership is open to all Homes North residents during their time with us.

What activities do the Groups organise?

- Gardening competitions • Knitting Circles
- Christmas Parties • Neighbourhood meetings
- Volunteer Days • Community Gardens
- Employment Pathway courses
- Resident Plant Sales • Tenant Surveys
- Community Fun Days - and much more!

How can I join a Residents Engagement Group?

To find out more and to get involved please fill in the Application form overleaf or go to our website at: <http://homesnorth.org/get-involved/> Alternatively call into your nearest Homes North office.

Want to know more?

- 📍 Contact your local office
- 🌐 Visit: homesnorth.org.au
- ☎️ Emergency after hours: 1300 662 721

Residents Engagement Group Application Form

By getting involved with one of our Residents Engagement Groups you have the opportunity to regularly meet with other residents to plan activities, discuss various topics and provide important feedback to us.



Follow us on: [facebook/homesnorthcommunityhousing](https://www.facebook.com/homesnorthcommunityhousing)

Homes North welcomes applications from our residents to become a member of a Homes North Residents Engagement Group.

Residents Engagement Group activities

Activities that you could be involved in may include: *(Please tick all that are of interest to you)*

- Organising functions/parties/ events/ competitions
- Organising community & networking activities
- Providing input & feedback about issues that may effect Homes North residents
- Advocating on behalf of other residents
- Recommending improvements in client service delivery and day-to-day management

Residents Engagement Group Membership

Free membership of a Residents Engagement Group is open to all Homes North residents.

If you are interested in becoming a member of a group please complete this application form and return to your local Homes North office.

We will then contact you with additional information regarding a group in your area, answer any questions you may have, and discuss which activities you want to be involved in.

I would like to join a Residents Engagement Group

Your details:

Name(s): _____

Address: _____

Phone Number(s): _____




Email: _____

Signed: _____

Dated: _____

If you have any more suggestions/ ideas about activities you would like to participate in as a member of a Residents Engagement Group, please note these below.

Want to know more?

-  Contact your local office
-  Visit: [homesnorth.org.au](https://www.homesnorth.org.au)
-  Emergency after hours:
1300 662 721