

FACTSHEET: Safety and Security Tips

All tenants have the right to enjoyment of their home. Our tips will assist you to be safer and more secure within your home.

Homes North is concerned about your safety and security during your tenancy with us. The following tips are provided to assist you to feel more secure and safe in our properties.

Security Tips

- Locks are only effective if you use them properly. Please ensure that your property is safely locked whenever you are not home.
- Notify a neighbour or friend if you are absent from your property for a period of time.

Fire Safety

Being prepared is the key to reducing the risk of fire occurring in your home. It is recommended that you have a safety checklist to help keep your home safe from fires.

For more information and tips visit Fire & Rescue NSW
<http://www.fire.nsw.gov.au/>

Window and balcony safety

There are a number of simple, commonsense steps you can take to reduce the risk of serious injuries or falls from open windows and balconies, particularly if you have small children, are elderly or disabled.

Here are some simple tips to help keep kids safe:

- Don't be fooled by fly screens, they are designed to keep insects out, not your kids in. They are simply not strong enough.
- Ensure window safety devices are engaged and secure to stop the window opening more than 12.5cm.
- Placing a wooden dowel in the window sliding channel can also help prevent unauthorised entry via an open window.

- Keep furniture away from windows and the edge of balconies to prevent children climbing up and falling off.
- Beware of light furniture that children can move around.

Fair Trading has produced two short videos about window safety. You can watch their Window safety video series at:

fairtrading.nsw.gov.au/ftw/Tenants_and_home_owners/Strata_schemes/Window_and_balcony_safety.page

Gas & Electricity

The Australian Gas Association recommends gas appliances and connections are serviced regularly by approved service agents. Things to be aware of are:

- Gas heaters have unobstructed ventilation
- There is no evidence of soot deposits
- A gas smell could indicate there is a gas leak
- Ensure all appliances are turned off after use.
- Never leave an appliance on if you are absent from the property for even a short period.

Emergency Services - Police, Fire, Ambulance, SES

Keep a list of the emergency services in your area in a handy location. In the event that there is a fire, accident or some other need for their services you can contact them quickly.

Remember the Emergency number is: 000

Homes North Emergency After Hours

Keep our Emergency After Hours phone number handy (see below) so you can contact us regarding loss of any essential services, i.e. Water, Electricity, Heating.

Want to know more?

- 📍 Contact your local office
- 🌐 Visit: homesnorth.org.au
- ☎️ Emergency after hours:
1300 662 721